

January 14, 2021

We greatly appreciate having you as a part of the Scott Credit Union family, and we're dedicated to guiding you through a smooth transition to your new SCU checking account. **Your new debit card and PIN (Personal Identification Number) were mailed to you recently in preparation for the checking account conversion on February 1.**

As a reminder, here are a few important things to know before that date arrives:

- **You'll need to activate your new debit card ON or AFTER Tuesday, February 1, 2022.** You will not be able to activate or use your card before this date. More information about activation has been included with your new card.
- **Your previous card will stop working on February 1, 2022.** Starting on this date, if you have set up automated payments using your debit card (such as subscriptions, gym memberships, and other bills), you'll need to provide the merchants with your new Scott Credit Union debit card information.
- To protect the security of your account, your card's PIN was sent in a separate mailing from your new SCU debit card. The mailing contains instructions for changing your PIN to your preferred 4-digit number, if desired.
- Both your new debit card and your new PIN were mailed in plain envelopes. If you have not received these items yet, please contact us immediately. You can send us an email by visiting **[scu.org/welcome](https://www.scu.org/welcome)** and clicking the link under "Have more questions?" You can also call us at 800-888-4728, option 7.

As always, if you have any questions about the merger of South Division Credit Union with Scott Credit Union, please do not hesitate to ask. You can also find more information at **www.scu.org/welcome**.

Thank you for being a credit union member!